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Green Button Downloading Tips

To properly analysis electrical usage to size solar, [battery storage](#), or [demand management](#), it is very helpful to have the Green Button data (15 minute interval data). Fortunately, it is available as a download from the Southern California Edison website, www.sce.com. [Power Planet](#) has put together some [screen shots](#) to help guide you through the process. Additionally, to make downloading the data as painless as possible follow these tips:

- Almost always available for GS-1 and GS-2 (small and medium users).
- Not always available for TOU-3 or TOU-8 customers (large users). Use [3rd Party Authorization Request](#).
- Use Internet Explorer as your browser, tends to work better than Chrome.
- Download during non-business hours, during less traffic on the system.
- Download full 12 months of data, ie. 7/1/15 to 6/30/16, in three files of four months each (7/1/15 to 10/31/15, 11/1/15 to 2/29/16, 3/1/16 to 6/30/16).
- Do not try to download data outside the range that is available. Example - you opened the account in January, data will not be available for December.
- Save in comma separated value file format (.csv).
- Do not open or save in other formats. Apples will save into unusable format. After you e-mail it to us you can play with it in Excel.
- The SCE website tends to get over whelmed, and it does not always complete the requested download. Be patient and persistent. Your effort will be rewarded with financial savings.
- If all attempts fail, we can do a [3rd Party Authorization Request](#). This requires additional paperwork and time, downloading is the best option.
- E-mail to GreenButton@DemandCharge.com.